



RENTAL SUPPORTS

RentAid (Manitoba Shelter Benefit) 945-2197

A monthly benefit to help low income seniors, families, persons with disabilities and some individuals who are receiving EIA. Up to \$210/month is available to eligible persons who rent in the private market, and \$60/month for single people on EIA.

www.gov.mb.ca/fs/assistance/shelterbenefit.html

Employment and Income Assistance (EIA) 948-4000

Provides financial help to those who have no other way to support themselves.

www.gov.mb.ca/fs/assistance/eia.html

Portable Housing Benefit provides a rent supplement of up to \$200 per month to low-income individuals with mental health issues. Participants must have a housing situation that is interfering with their recovery and participation in community life.

www.gov.mb.ca/fs/allaboard/portable.html

STAT 55+ 945-2197

School Tax Assistance for Tenants aged 55 years or older to offset the school tax portion of rental costs.

www.gov.mb.ca/fs/assistance/stat55.html

Neighbours Helping Neighbours 949-2106

An energy assistance program for low income households who are unable to pay their energy bill due to hardship or crisis. A one-time emergency fund.

<http://www.hydro.mb.ca/community/>

Winnipeg Harvest Inc. 982-3663

Food bank, Advocacy (EIA & RTB), tax preparation

<http://winnipegharvest.org/>

Resource Assistance for Youth (RaY) 783-5617

Short term counselling, crisis intervention, and housing advocacy (up to age 29).

<http://www.rayinc.ca/Housing.aspx>

New Journey Housing 942-2238

A resource centre for newcomer housing.

<http://www.newjourneyhousing.com/>

West Central Women's Resource Ctr. 774-8975

HOMES Project offers support for women and their families who are dealing with problems around housing or income security.

<http://wcwrc.ca/programs/homes/>

FREE FURNITURE/HOUSEHOLD ITEMS:

| | |
|--|-----------------|
| Hands of Hope | 261-8607 |
| Centre Flavie-Laurent | 233-4936 |
| Oyate Tipi (Women & Referrals only) | 589-2218 |

OTHER HOUSING PROGRAMS:

| | |
|---|----------------------|
| North End Tenant Landlord Cooperation | 927-2334 |
| Spence Neighbourhood (Rental Outreach) | 783-4141 |
| Central Neighbourhoods Dev. Corp. | 954-3860 |
| Daniel McIntyre/St. Matthews C.A. | 774-7005 x102 |
| West Broadway Community Org. | 774-7201 x7 |
| The Immigrant Centre | 943-9158 |
| L'Accueil Francophone | 975-4250 |

(a Francophone immigrant settlement agency)

ADVOCACY

Independent Tenant Advisor – RTB 881-1714

Provides information to all tenants representing themselves in residential tenancy matters and provides representation to qualified renters.

www.gov.mb.ca/fs/cca/rtb/advisor/lantenadvisor.html

Legal Aid MB (EIA & RTB) 985-5226

Legal Help Centre 258-3096

Manitoba Human Right Commission 945-3007

Low Income Intermediary Project (EIA) 956-2677

Canadian Mental Health Assoc. (Wpg) 982-6100

Independent Living Resource Centre 947-0194

(Advocacy/resources for people with disabilities)

MB PROGRAMS AND SERVICES

ServiceLink is an on-line calculator that can help you find out if you qualify for additional funding supports.

<http://web6.gov.mb.ca/FSHServiceLink>

Residents' Portal is a search guide for all government programs & services in Manitoba.

<http://residents.gov.mb.ca>



www.winnipegrentnet.ca

WinnipegRentNet is a *one-stop-shop* for rentals.

- Includes a free listing service for units that are at or below the Market Median Rents
- Activating and de-activating (storing) rental listings is easy and convenient
- Links and info about service agencies that can help with rental issues
- A Landlord Guide
- Links to renovation programs and grants.

The Network also offers the Landlord Advantage workshop series.

For more information, call 204-417-2039.

This resource guide is made possible with funding by the Province of Manitoba 



Winnipeg Rental Network

TENANT & LANDLORD RESOURCE GUIDE

Services and Programs to strengthen tenant and landlord relations

www.WinnipegRentNet.ca
a community-based housing resource

contact@winnipegrentnet.ca
(204) 417-2110 • (204) 417-2039



/winnipegrentnet



@winnipegrentnet

GENERAL INFORMATION

Bedbug Hotline and inquiry: 1-855-3MB-BUGS
(1-855-362-2847) bedbugs@gov.mb.ca

- call with questions about bed bug prevention
- how to identify an infestation
- steps to take when a bedbug infestation occurs

Staffed by trained operators during regular business hours, Monday through Friday. Leave a message after hours and the call will be returned the next business day.

Bug N' Scrub program is a service for people who need assistance in preparing a unit for treatment for bed bug activity, such as:

- moving of furniture
- laundering of clothing/sheets and other items
- mopping/vacuuuming
- de-cluttering etc.

This service is free for people who are faced with a barrier that prevents them from being able to prepare their unit. Individuals must be referred by a social service agency.
www.manitoba.ca/bedbugs

Safer Communities and Neighbourhoods Act 945-3475

Manitoba Justice can investigate disturbing activities that regularly take place:

- Unlawful drug use, sale of liquor
- Prostitution and related activities
- Sexual abuse or exploitation of a child
- Criminal Organization offences; firearm offences

Only refers to ongoing activities, not occasional.
www.gov.mb.ca/justice/safe/scna.html

Health Inspections – Rental Housing 311

The City of Winnipeg makes sure minimum standards are met for single-family houses, duplexes and apartments. Dial 311 if you are facing health related problems, i.e. no heat/water, lack of pest control, hoarding, etc.
www.winnipeg.ca/cms/

Visit www.winnipegrentnet.ca for more agencies and links



Independent Landlord Advisor 985-5233

Helps Landlords get important information and advice to help them file claims and get ready for hearings.
landlord@legalaids.mb.ca
www.gov.mb.ca/cca/rtb/advisor/lantenadvisor.html

Manitoba Hydro Power Smart 480-5900

Including Power Smart Home Programs, rebates and Financial Loan Programs.
www.hydro.mb.ca/savings_rebates_loans.shtml

HOMEWorks! 945-5566

Rental Housing Improvement Program (RHIP)(formerly RRAP) offers landlords of rental housing and rooming houses a forgivable loan for eligible repairs to units used by low-income tenants. Residential Adaptations for Disabilities (RAD) is available where low-income households have at least one member with accessibility and mobility issues.
www.gov.mb.ca/housing/creatingmore.html

Professional Property Management Assoc. 957-1224

Offers info and referrals. Red River College, in association with the PPMA, offers the certified Professional Apartment Caretaker Program.
www.ppmamanitoba.com

WPG Rental Property Owners Assoc. 801-3086

Smaller property owners can join the WRPOA, which advocates for small landlords.
www.winnipegrentalpropertyowners.net

Manitoba Non-Profit Housing Association 797-6746

Advocates for, supports and educates Housing Providers in building and sustaining affordable housing in Manitoba.
www.MNPHA.com

Exterior Fix-up Grants

Applications are often received in May or June.

North End Community Renewal Corp. 927-2341
Central Neighbourhoods Dev. Corp. 954-3860
Daniel McIntyre/St. Matthews C.A. 774-7005 x102
West Broadway Community Org. 774-7201 x2
Spence Neighbourhood Association 783-2758

EVICTION PREVENTION

Most evictions are due to non-payment of rent. Many households struggle to pay their bills and some supports may be found in various programs (see Rental supports).

Often there are deeper crises that result in the inability to pay the rent on time. Connecting people to the right resources can help make sure the rent is paid on time and avoid unit turnovers. Here are some places tenants can go for help.

Mobile Crisis Service 940-1781

Winnipeg Regional Health Authority (WRHA)
A team specializing in crisis intervention, mental health assessment, and short term follow-up for adults experiencing a mental health crisis. 24 hour crisis intervention and home visits. Individuals and family members can call for assistance.

Crisis Stabilization Unit (WRHA) 940-3633

Provides short term intervention for adults experiencing mental health and/or psychosocial crisis.

Youth Emergency Crisis Stabilization 949-4777

Or 1-888-383-2776

Evolve (Klinic) 784-4208

Domestic violence counseling services available to all. Counselling is also available to children who have witnessed domestic abuse.
www.klinic.mb.ca/counsel-domestic.htm

Klinic Community Drop-in Counselling 784-4067

Times subject to change. Call for current times and site closures or e-mail: dropin@klinic.mb.ca.
<http://www.klinic.mb.ca/dropin.htm>

Klinic 786-8686 OR 1-888-322-3019

24 hour crisis line offers counselling service and crisis/suicide intervention.

Age and Opportunity 956-6440

Supports around hoarding, elder abuse and a comprehensive list of 55+ housing in Winnipeg.
www.ageopportunity.mb.ca/housing

Community Financial Counselling Services 989-1900

Debt management services.
www.debthelpmanitoba.com/

24 Hour Gambling Helpline 1-800-463-1554

Main Street Project, 24 hr Crisis Services 982-8245
Including shelter, detox, housing, and counselling.

Manitoba Addictions Info Line 1-855-662-6605

Addictions Unit, Health Sciences Centre 787-3843

Nor'West Co-op Community Health 940-2020

Eyaa-Keen Healing Centre 783-2976

Aboriginal traditional based therapeutic trauma treatment and psychological rehabilitation.

Fort Garry Women's Resource Centre 477-1123

Osborne House Women's shelter 942-3052
24 hour crisis line

Immigrant Women's Counselling Services 940-2172

Pregnancy & Family Support Services Inc. 772-9091

Pluri-elles (services francophone families) 233-1735

Seneca House (mental health support) 231-0217

Sara Riel Inc. 237-9263

Mental health support in the areas of housing, community living, life skills and counselling.

Residential Tenancies Branch (RTB)

Do you know your rights and responsibilities as a landlord or tenant? Do you have a problem you need to solve? The RTB can investigate, mediate and make decisions on disputes between landlords and tenants over:

- security deposits and repairs
- terms and conditions of a tenancy agreement
- notices to move, non-payment of rent and noise
- privacy
- payment of utility bills

Residential Tenancies Branch: 945-2476
Toll Free in Manitoba: 1-800-782-8403
Winnipeg address: 302 - 254 Edmonton Street
www.gov.mb.ca/fs/cca/rtb