

COVID-19 | EIA hours and on-line application

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<https://news.gov.mb.ca/news/index.html?item=47077&posted=2020-03-18>

Starting March 19, Employment and Income Assistance (EIA) clients are asked to contact staff through the call centre whenever possible, in order to follow public health recommendations on public distancing. Phone lines are open Monday to Friday from 7 a.m. to 7 p.m. at 204-948-2888 (inside Winnipeg) or 1-855-944-8111 (toll-free, outside Winnipeg). Clients can also email the department at eia@gov.mb.ca. All EIA offices are still open during normal business hours (Monday to Friday, 8:30 a.m. to 4:30 p.m.) but it is recommended clients use phone or email options and avoid in-person visits.

All Manitobans will have the option to apply for EIA online by going to: www.gov.mb.ca/fs/eia

Call numbers above if on-line application service is not available.